

WELCOME TO

The Betty Chronicles

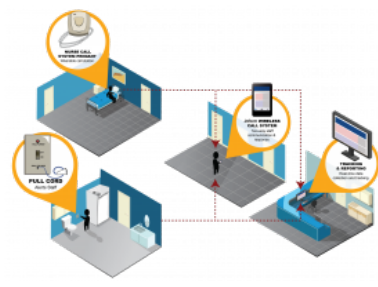
THE VOICE OF AGING IN AMERICA

WHERE CARE MEETS COMMUNICATION: THE FUTURE OF NURSE CALL SYSTEMS

Senior living is evolving—and the expectations placed on communities have never been higher. Not long ago, a community believed they still had time to upgrade their aging nurse call system—until it suddenly failed. With no backup plan in place, response times were delayed, a resident was injured, and the Minnesota Department of Health issued a citation. What followed was a scramble to secure emergency funding for a replacement system—an outcome that could have been avoided with proactive planning.

In this environment, the strength of a community is no longer defined by care alone, but by how well its systems support communication, response, and safety. The communities that thrive are the ones that move from reactive fixes to proactive, integrated planning.

At the same time, foundational technologies that many communities have relied on for years are reaching their limits. Legacy nurse call platforms like the Rauland Responder 4000 are approaching end of life, bringing a new set of challenges. As manufacturer support fades and replacement parts become harder to source, the risk of system downtime increases. It's a quiet shift—but one that highlights a larger reality: the systems designed to protect residents must be as reliable and responsive as the care teams who depend on them.



Nurse call systems play a critical role in closing that gap. Whether it's a resident calling for help, staff responding to an urgent need, or leadership monitoring performance, the goal is the same—ensure communication happens instantly and reliably. When systems fall short, response times lag, workflows become fragmented, and both staff and residents feel the impact. In high-stakes environments like senior housing, there's no room for uncertainty.

Modern nurse call technology is designed to meet these demands. With mobile integration, real-time alerts, and advanced reporting, today's systems do more than notify—they enable smarter, faster decision-making. One of the most important shifts is moving from stationary systems to connected platforms that meet staff wherever they are. What matters most is that the system is intuitive, dependable, and built to support caregivers in critical moments without adding complexity.



When these systems are updated and fully integrated, the impact goes beyond infrastructure. Staff feel more confident because communication is clear and immediate. Leadership gains visibility through data and reporting that drive better decisions. And families gain peace of mind knowing their loved ones are supported by technology that works when it matters most. Reliability isn't just a feature—it's a standard.

That's the future of senior living: responsive, connected, and strengthened by systems that support care at every level.

Dale's Don't Dos: Don't Let an Outdated Door Entry System Put Senior Residents at Risk

Dale still remembers the moment it happened.

A delivery driver stood at the front entrance of a senior living community—arms full of packages, staring at a tiny two-line LCD screen that looked like it belonged in another decade. No one inside knew he was there. No alert. No chime. No notification. Just silence. Inside, a resident waited for medication that didn't arrive on time.

That's when Dale said it—the Don't he repeats to every community:

Don't rely on outdated door entry systems built for a different era.

For years, dialers and basic directories got the job done. But senior living has changed. Today, the front door isn't just an entry point—it's a critical part of safety, communication, and daily operations. Families expect awareness. Staff need visibility. Residents deserve peace of mind. And old systems simply can't deliver.

Modern platforms like Salto Systems and Mosino ONE are built for what senior living demands today.

Salto provides real-time awareness—who's entering, who's leaving, and who shouldn't be. Mosino ONE connects the entire community with visitor tracking, delivery management, alerts, and seamless communication between residents and staff.

Because in senior living, it's not just about unlocking a door—it's about knowing what's happening at that door, at every moment.

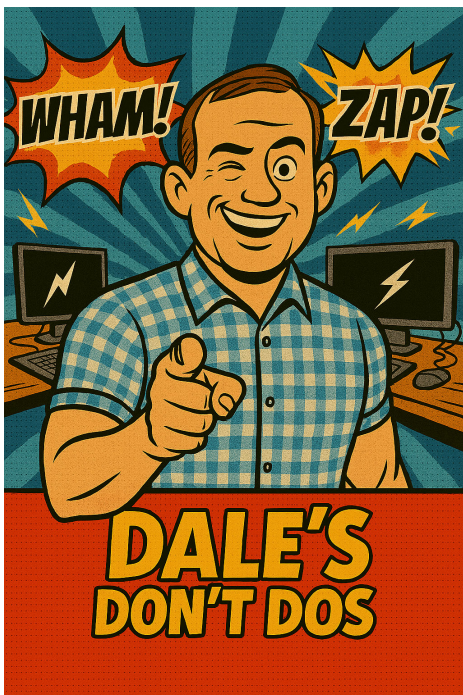
In communities without a full-time receptionist, that awareness becomes even more critical. Deliveries, vendors, caregivers, family visits—modern systems notify the right people instantly, keeping operations smooth and residents safe.

Legacy systems were never designed for this level of complexity. They can't support real-time alerts, high delivery volume, staff coordination, or emergency response workflows. And as expectations continue to rise, those gaps become risks.

The truth is simple:

The old systems tell you nothing.

And in senior living, nothing is the most dangerous answer of all.



Employee Spotlight!

Meet Megan The Newest Member of The Sales Team

Please join us in welcoming Megan, our newest Sales and Marketing Support Specialist at ELDR! Megan brings a strong foundation in senior housing, having grown up around the industry with both of her parents working in the field. That lifelong exposure made her transition from college to a full-time role both familiar and exciting.

In her role, Megan's growth path is centered around helping ELDR remain proactive in both marketing and sales initiatives—ensuring ELDR stays top of mind as a trusted technology solutions partner for communities as they budget or identify the need for a service partner.

Outside of work, Megan enjoys coloring, reading, and solving puzzles, a perfect reflection of her detail-oriented and thoughtful approach. She chose ELDR for the career growth opportunities and the creative freedom to support marketing efforts that align closely with sales initiatives.



Fun fact: Megan once built a 5,000-piece LEGO set in just three days—a testament to her focus, patience, and commitment.

We’re excited to have Megan supporting the ELDR sales team and look forward to the impact she’ll make as she grows with us.



ROBOTS!

ELDR is excited to take the next step into automation with the introduction of robotics—beginning with a vacuum bot designed to keep hallways and corridors consistently clean and well-maintained.

ELDR On Social Media

Here at ELDR we are working on growing our social media presence. Be sure to follow us on LinkedIn and soon to be Facebook. This is where you will find code updates, what we have going on, and so much more!



24/7 Support

Call: 651-252-2120
Email: support@eldresg.com

Contact Support

You are receiving this email as you signed up for our newsletters.
Want to change how you receive these emails?
You can [Unsubscribe](#) or [Update your preferences](#)